



Preparation
Project Readiness



➔ PREPARATION & PROJECT READINESS

Thank you for allowing SCI the opportunity to quote your project. Here is some helpful information that will help you prepare for the installation process.

➔ Template Preparation

A final measurement (template) must be completed prior to the cutting of your countertop(s). It is your responsibility to make sure the following is completed prior to the technician's arrival.

- Countertops surface should be free of clutter
- Cabinets must be completely installed and leveled
- Cabinets must be properly secured to the floor and walls
- All sinks must be identified, selected or supplied to ensure proper fit
- All other aspects that could affect fabrication and installation must be identified
- Appliance garages must be installed after the countertop is installed
- Farm sinks should be installed prior to template

➔ Adequate Countertop Support Preparation

The surface type and material thickness dictate the amount of overhang permitted on a countertop. Without additional brackets or corbels, the countertop can support an overhang of:

- 6" on a solid surface countertop
- 6" on a 2 cm stone countertop
- 10" on a 3cm stone countertop

At least 70% of the total countertop must be supported by cabinets, an island, knee wall etc. All overhangs in excess of those previously mentioned will require corbels or brackets. All support brackets and corbels must be installed prior to the field installation of your countertop. New or existing cabinets must be structurally sound to withstand the weight of the countertop.

➔ Demolition Planning and Preparation

You may choose to do your own demolition of any existing countertop you have, or you may decide to have SCI do this for you at an additional cost. This determination should be complete before the "final" quotation. Depending on the nature and requirements of the demolition there may be some services that SCI cannot perform (electrical etc.) so be sure to discuss the demolition process with SCI.

➔ Fabrication Preparation

In order to begin fabrication of your new custom countertop several things must happen.

- "Final Quotation" and signed acceptance complete
- Template at the job site complete
- Material and ALL selections complete (including edge detail, sink, cooktop, faucet, etc.)
- Purchase transaction completed (Down payment received)



Once all of these items have been completed you can generally expect your new countertop to be installed within 10-14 working days. The installation schedule shall be discussed to ensure all expectations are met.

Occasionally a delay may occur. This can be due to several unavoidable reasons. SCI will alert you ahead of the appointment to reschedule, however this is not to be misconstrued as a provision of our warranty or that SCI will be liable for any consequential damages resulting from a delay.

➔ Installation Preparation

This is an exciting time and your new countertops have arrived. Installation times can vary and some complex installations may take several days to complete. Before the installers arrive, please check the following:

- Cook-tops, ranges, downdrafts, hoods, top mount/under mount sinks, faucets or anything else that may require on site cutting/placement **must be at the job site** to eliminate delay project completion.
- Sink plumbing and garbage disposals must be disconnected. Our installers will need to move the sink into position at installation. Faucets must also be removed if they are still installed. Prior to installation, discuss with SCI what services they can and cannot provide.
- Provide a clear and easy path free from any obstructions for countertop delivery. Anything that can be damaged or cause injury is your responsibility to move out of the way to ensure that it is properly protected.
- The installers will need access to electricity and water. Some detailing will be required on site and there will be some dust so please make sure things are covered and protected.
- It is recommend all drawers and shelves below the countertop installation be removed where possible and emptied in any case and the contents be covered to avoid unavoidable dust and debris.
- All appliances must be disconnected and removed prior to installation. This may include refrigerators. The installers will require free access to all countertop edges during the installation process. **It is your responsibility to remove and disconnect all appliances prior to the installer's arrival.** Our employees are not responsible for damage to appliances that have not been properly removed as noted in this document.
- We recommend that you remove wall mounted (hanging) mirrors or glass shelves. If you elect to leave these items on the walls during the demolition and installation process we will not assume any liability for damage and/or replacement costs.
- All support brackets and corbels must be installed prior to the installation.
- Final payment is due at installation, please be make arrangements to pay the balance to the installer.

➔ General Guidelines

Whether you have selected solid surface, quartz or granite these general guidelines apply

- Countertop materials can withstand short term exposure to heat, however it is strongly recommended that you place a hot plate or trivet underneath any hot items.
- All joints at backsplash or end splashes shall be caulked or silicone depending on the product. Some shrinkage is normal and replacement of caulk or silicone is considered routine maintenance and the responsibility of the homeowner.
- All exposed ends shall be finished.
- The countertops will be adhered to either the cabinets or a sub top depending on the material.
- Expansion gaps will be required to allow all materials to expand or contract naturally
- Due to the weight of countertops some settling may occur. This is a rare occurrence but if it happens please contact SCI to come out and investigate.
- All caulking, grout or silicone will require time to cure. You can compromise the seal or bond if it is not allowed to cure for 24 hours. Schedule plumbers and other activities after this curing time and enjoy your new countertops.